





**Oregon Performance Plan (OPP)
Stakeholder Advisory Team Meeting
Monday, November 20, 2017
9:00 – 10:30 a.m.**

**Barbara Roberts Human Services Building
500 Summer Street NE
Third Floor, Room 352
Salem, OR 97301**

Conference Call Line: 888-204-5984; Participant Code: 4561011#
Membership and Attendance for this meeting noted on the last page.

Chair Person: Royce Bowlin, Behavioral Health Director			
TIME	AGENDA	RESPONSIBLE	DOCUMENTS / LINKS
9:00 – 9:05 am	Introductions	Mike Morris	
9:05 – 9:10 am	Review Prior Minutes	Melanie White	 09.19.17 OPP Stakeholder Minutes.c
<ul style="list-style-type: none"> • Please send any changes to September minutes by November 30, 2017, to Melanie White at: Melanie.D.White@dhsosha.state.or.us. • Minutes will be posted on the OPP web page at: http://www.oregon.gov/oha/HPA/CSI-BHP/Pages/Oregon-Performance-Plan.aspx 			
9:10 – 9:30	Follow-up Items from Prior Meeting <ul style="list-style-type: none"> • ED Utilization Increase • 7-day Follow-up <ul style="list-style-type: none"> ○ CCO Incentive Metric/OPP Metric 	Rick Wilcox	 2017 Q1 OPP 40a 2plus Readmits CCO


There has been a slight increase in ED utilization, with a number of possible factors as a cause:


- Increased Mobile crisis outreach
- Police/Sheriffs taking more individuals to EDs instead of jail
- Fee for service highest utilizers of ED

Eventually, one should see a decrease in ED utilization and readmissions as the community based mental health system becomes more robust and has more resources for individuals with SPMI.

Individuals who are fee for service utilize the ED in greater numbers than those who are capitated to a CCO. People who are dual eligible (Medicare and Medicaid) currently have to “opt in” to a CCO, and are not automatically enrolled. We are looking at changing this, so that dual eligible individuals are assigned to a CCO and have to “opt out”.

We will be looking at whether or not these individuals were fee for service before visiting an ED, and if they became capitated to a CCO or remained fee for service throughout their subsequent readmissions.

9:30 – 9:50	<ul style="list-style-type: none"> • Integrating OPP into Contracts <ul style="list-style-type: none"> ○ Choice Contract 	Mike Morris Michael Oyster	 Ex MHS 37 Choice Model County Direct
<p>Q: Is OHA both incentivizing and dis-incentivizing CCOs for over-utilization for hospitalization regarding the 5-year contract? A: There have been discussions about Pam Hyde and USDOJ have commented on this as well. We are continuing to look at how metrics are identified and incentivized.</p>			
9:50 – 10:10	Implementation Plan Requirements and Strategies: ACT	Mike Morris Cissie Bollinger	
<p>Q: How does OHA account for people who refuse ACT services, and is there an alternative path that you are tracking?</p>			

<p>A: Yes. OSH is required to track and document anybody who refuses ACT services and also document what they have done to assure the client or address any of their concerns and offer an evidence-based alternative to ACT should they continue to refuse.</p> <p>Discussed engagement and the involvement of Peer Support Specialists being critical.</p> <p>Q: Are you tracking co-occurring issues? People with both serious mental illness and substance abuse. Are you tracking outcomes regarding chemical dependency and substance abuse?</p> <p>A: Not within the OPP.</p>			
10:10 – 10:25	Other	Cissie Bollinger	
<p>We will be working on the Oregon State Hospital admission and discharge rule. We would like some early stakeholder input. Would you all be open to giving feedback at the January Stakeholder meeting?</p> <p>The group said “Yes.”</p> <p>Bruce Able stated that they have just hired a medical director, who was a psychiatrist at the state hospital. His name is David Sanchez, and he would like to be involved in that.</p> <p>We will send him an invitation to the next meeting.</p>			
10:25 – 10:30	Next Meeting: 01/22/2018	Melanie White	 2018 OPP Meeting Dates.pdf

Oregon Performance Plan (OPP) Stakeholder Advisory Team Membership		
	NAME	AFFILIATION
	Royce Bowlin	Oregon Health Authority
X	Mike Morris	Oregon Health Authority
X	Cissie Bollinger	Oregon Health Authority
X	Rick Wilcox	Oregon Health Authority
X	Chris Norman	Oregon Health Authority
X	Melanie White	Oregon Health Authority
X	Pam Hyde (Guest)	Independent Consultant
X	Bruce Abel	Trillium Family Services
X	Chris Bouneff	National Alliance on Mental Illness (NAMI Oregon)
	Kristin Burke	Washington County Mental Health Services
	DeAnn Carr	Deschutes County Mental/Behavioral Health
	Cheryl Cohen	Health Share Oregon
X	Emily Cooper	Disability Rights Oregon (DRO)
	Christiane Farentinos, MD	Unity Center for Behavioral Health
X	Kevin Fitts	Oregon Mental Health Consumers Association
	Robin Henderson or Kristen Downey, Designee	Providence Health & Services
X	Todd Jacobson	Eastern Oregon CCO
	Bob Joondeph	Disability Rights Oregon (DRO)
	Rep. Andy Olson	Oregon State Legislature
X	Cherryl Ramirez	Association of Oregon Community Mental Health Programs (AOCMHP)
X	Lisa Roth	Trillium Family Services